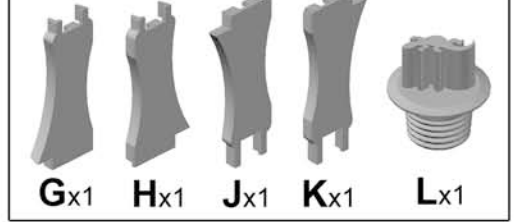
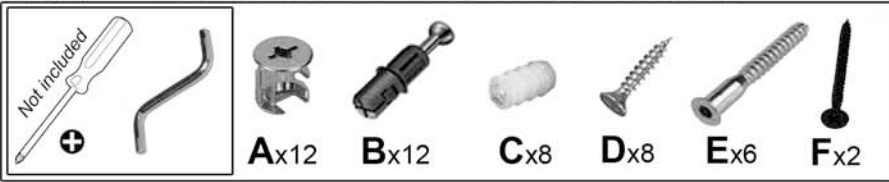
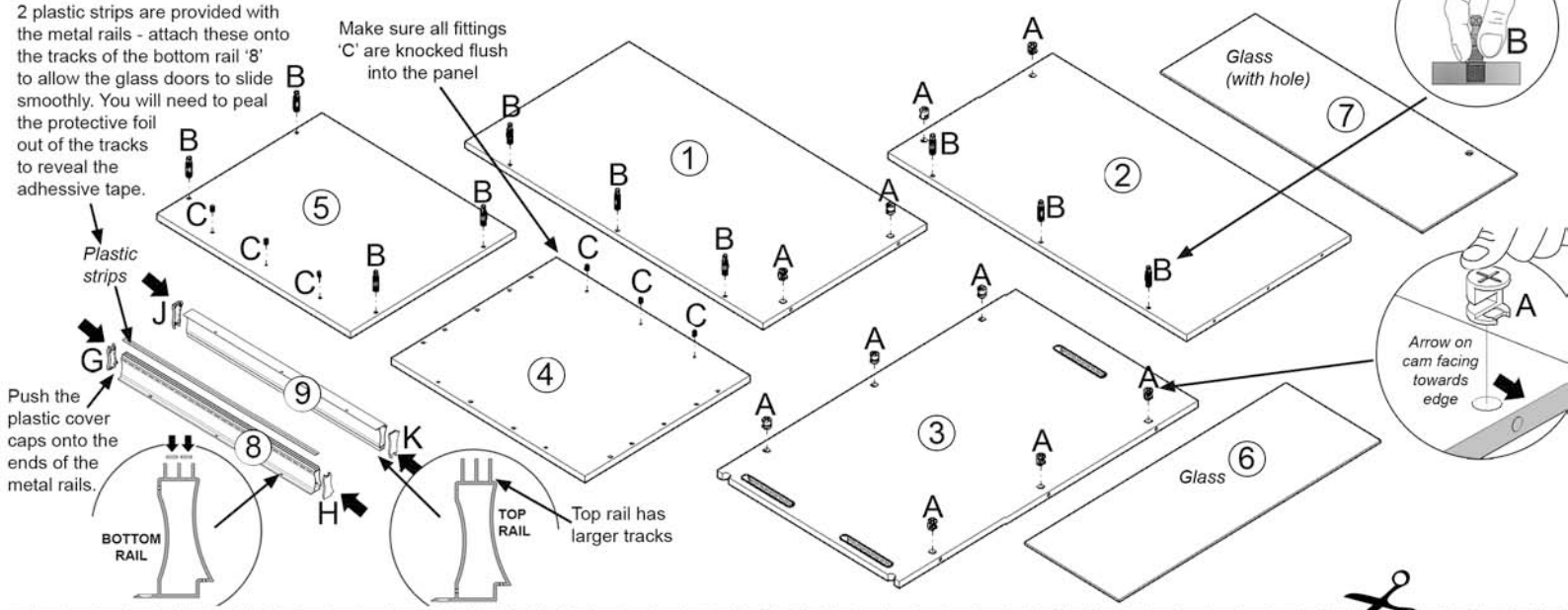


Issue 1



A small arboreal vivarium is shown below for illustration purposes, but the medium vivarium fits together in the same way.



A matching Viva cabinet can be purchased separately to fit directly onto the base of the vivarium.

Please visit [www.vivexotic.co.uk](http://www.vivexotic.co.uk) for more information

We recommend Exo Terra reptile accessories for use with Vivexotic products. Please refer to the 'Exo Terra Essential Care & Equipment Guide' included for further details.



#### SILICON SEALING

We recommend that you seal this product with silicon once constructed to prevent leakage and to help ensure the product has a long life.

Simply run silicon along all joins and areas of exposed chipboard (such as cam holes) and leave overnight to cure.



## PARTS CHECKLIST

Before commencing assembly, please check that all components are present and correct. If any parts are missing or damaged please complete this form and send back to us by fax 01977 513465 or by email [customer.service-uk@rchagen.com](mailto:customer.service-uk@rchagen.com). This form can be downloaded from our website [www.vivexotic.co.uk](http://www.vivexotic.co.uk).

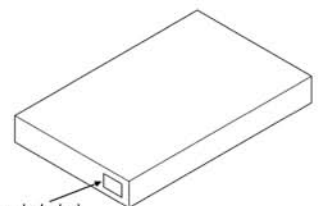
### 1. PRODUCT INFORMATION

Please provide the following product details. This information can be found on the barcode label attached to the outside of the box.

Product Code	
Batch Number	



Batch Number Product Code



### 2. PERSONAL DETAILS

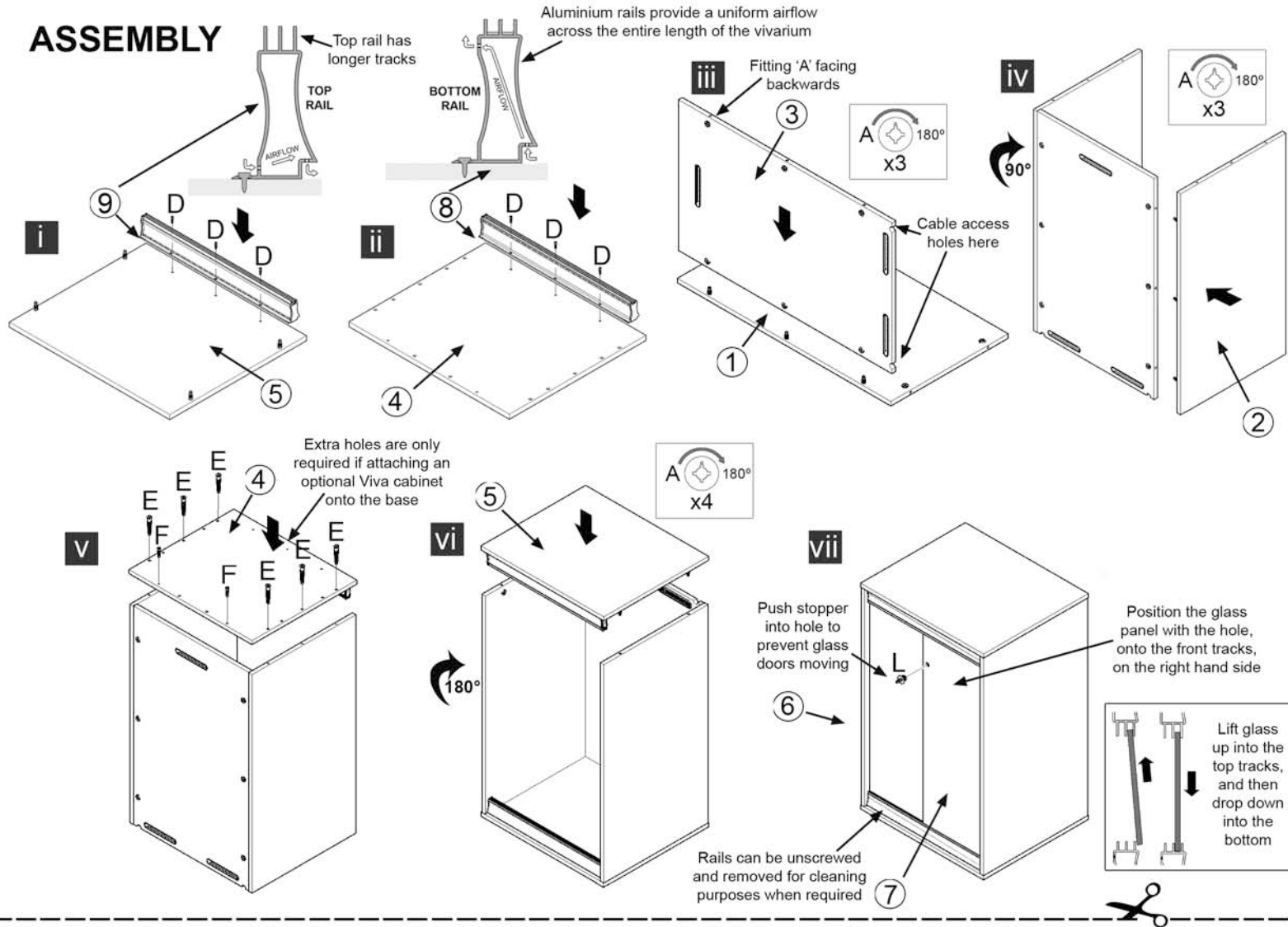
Name	
Company (if applicable)	
Telephone	
Email	
Delivery Address	
Postcode	

### 3. PURCHASE & DELIVERY INFORMATION

Date Purchased	
Where was the item purchased	

Please send a proof of purchase along with this form (keep the original safe and send a copy).

# ASSEMBLY



## 2 YEAR EXTENDED WARRANTY

You have automatically received a standard 12 month guarantee with your purchase, however if you fill out the warranty card below, you will receive an extra 12 months free, giving you a total of 2 years warranty from the date of purchase.

<b>Name</b>	
<b>Email</b>	
<b>Address</b>	
<b>Age</b>	<input type="checkbox"/> 16-25 <input type="checkbox"/> 26-35 <input type="checkbox"/> 36-50 <input type="checkbox"/> 51-65 <input type="checkbox"/> 66+
<b>Product Purchased</b>	
<b>Colour</b>	

<b>Date of Purchase</b>	
<b>Place of Purchase</b>	
<b>Stock Number</b> (see edge of box)	
<b>Reptiles Kept</b>	

Please send back to:  
**Rolf C Hagen (UK) Ltd**  
 California Drive,  
 Whitwood Ind Estate,  
 Castleford,  
 West Yorkshire,  
 WF10 5QH

The standard and extended warranty covers for defective parts which have failed under normal use. We shall not replace parts that have been damaged by abnormal conditions or that which have been subjected to improper use. It is important that you seal your vivarium to prevent moisture entering into exposed chipboard. We will not replace parts that have been water damaged due to insufficient sealing. If not sealed correctly, this will invalidate the warranty.

Please send a proof of purchase along with this form (keep the original, send a copy).

How was your item delivered?

- Collected by yourself     Delivered by a courier     Other (please specify) \_\_\_\_\_

### 4. DETAILS OF PROBLEM

What is the problem? (\* Please supply a photo to highlight the issue)

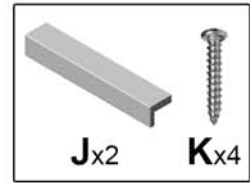
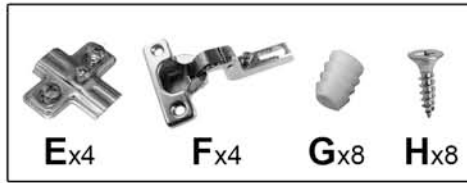
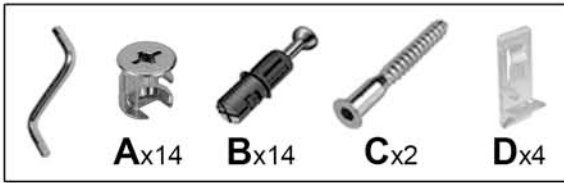
- Damaged Panel \*                       Broken glass \*                       Wrongly drilled panel \*                       Missing plastic runners  
     Damaged on delivery? Y / N                      Broken on delivery? Y / N
- Missing fittings                       Damaged plastic runners \*                       Glass doesn't fit \*                       Wrongly sized part \*  
     Whole pack or individual fittings?                      Damaged on delivery? Y / N
- Other missing part                       Other (please specify) \* \_\_\_\_\_

Please detail the parts required, and the quantity below:

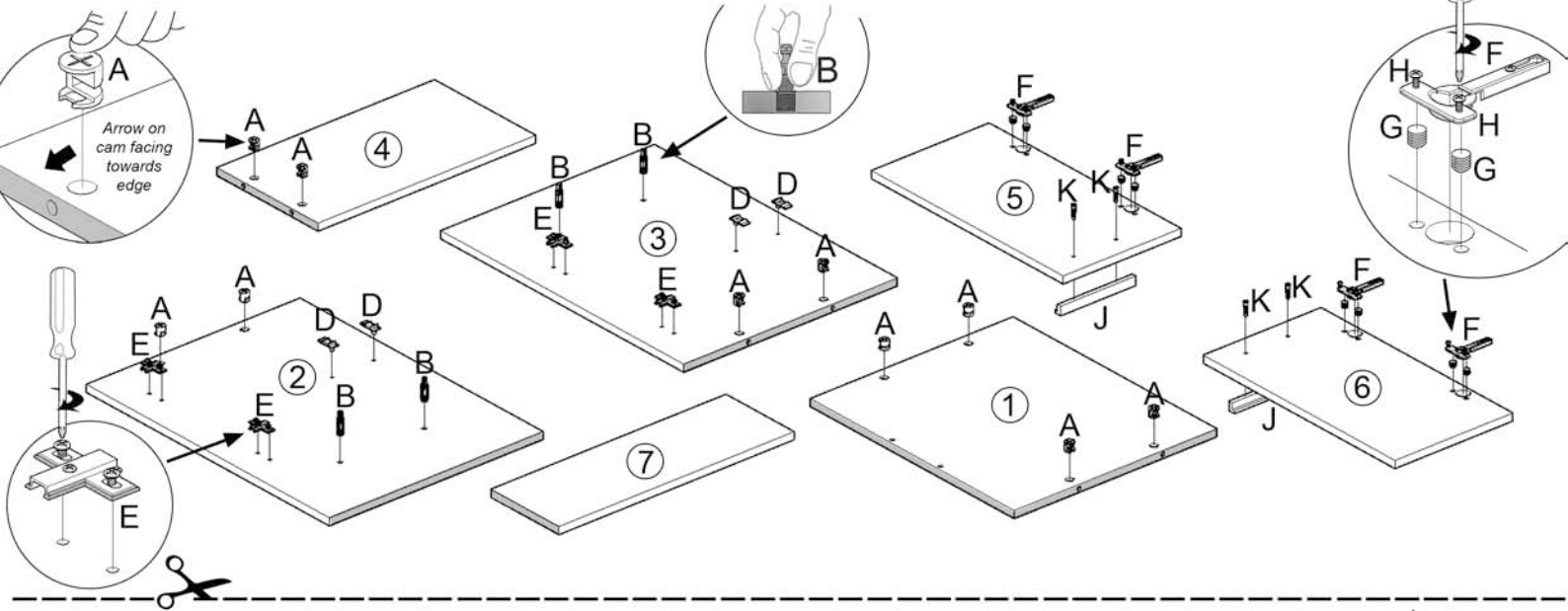
Item	Part	Quantity	Problem
Panel (example)	Back	1	Broken at top left hand corner
Fitting (example)	C	2	Missing from pack

Please send the following items with this form:

- PROOF OF PURCHASE** (please keep the original receipt safe and send a copy)
- PHOTOS DETAILING THE PROBLEM** (unless parts are missing)



Please note this fittings pack is used in different products, therefore it may include extra fittings that are not required in this product.



This cabinet was designed to attach onto the bottom of the following items.

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 for more information



Sml Terrestrial Viv



Sml Arboreal Viv



Chameleon Viv

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### 1. PRODUCT INFORMATION

Please provide the following product details. This information can be found on the barcode label attached to the outside of the box.

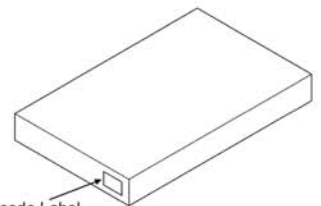
Product Code	
Batch Number	



Batch Number

Product Code

Barcode Label



### 2. PERSONAL DETAILS

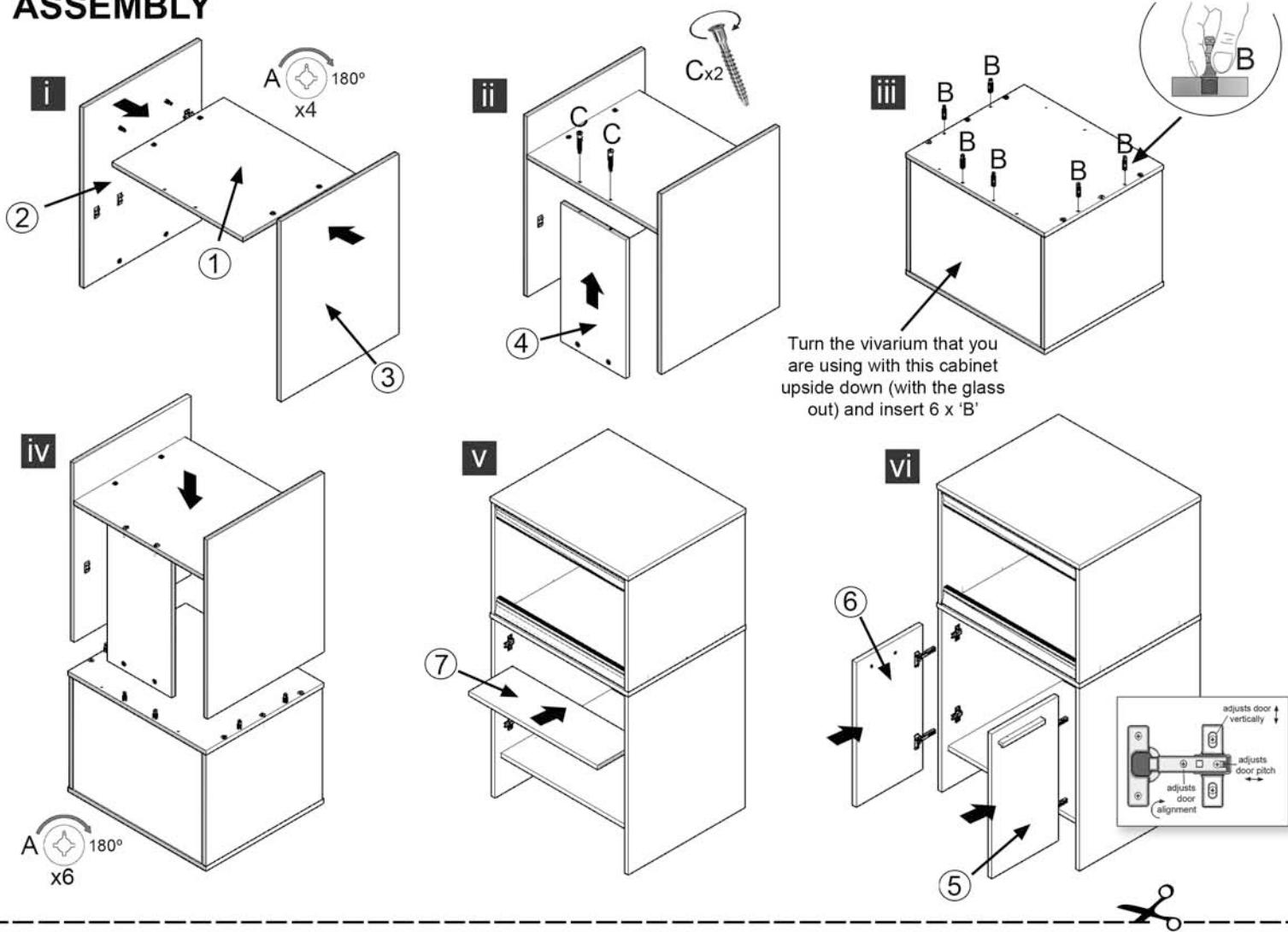
Name	
Company (if applicable)	
Telephone	
Email	
Delivery Address	
Postcode	

### 3. PURCHASE & DELIVERY INFORMATION

Date Purchased	
Where was the item purchased	

Please send a proof of purchase along with this form (keep the original safe and send a copy).

# ASSEMBLY



## 2 YEAR EXTENDED WARRANTY

You have automatically received a standard 12 month guarantee with your purchase, however if you fill out the warranty card below, you will receive an extra 12 months free, giving you a total of 2 years warranty from the date of purchase.

<b>Name</b>		<b>Date of Purchase</b>		Please send back to: <b>Rolf C Hagen (UK) Ltd</b> California Drive, Whitwood Ind Estate, Castleford, West Yorkshire, WF10 5QH
<b>Email</b>		<b>Place of Purchase</b>		
<b>Address</b>		<b>Stock Number</b> <i>(see edge of box)</i>		
<b>Age</b>	<input type="checkbox"/> 16-25 <input type="checkbox"/> 26-35 <input type="checkbox"/> 36-50 <input type="checkbox"/> 51-65 <input type="checkbox"/> 66+	<b>Reptiles Kept</b>		
<b>Product Purchased</b>				The standard and extended warranty covers for defective parts which have failed under normal use. We shall not replace parts that have been damaged by abnormal conditions or that which have been subjected to improper use. It is important that you seal your vivarium to prevent moisture entering into exposed chipboard. We will not replace parts that have been water damaged due to insufficient sealing. If not sealed correctly, this will invalidate the warranty.
<b>Colour</b>				

Please send a proof of purchase along with this form (keep the original, send a copy).

How was your item delivered?

- Collected by yourself  
  Delivered by a courier  
  Other (please specify) \_\_\_\_\_

### 4. DETAILS OF PROBLEM

What is the problem? (\* Please supply a photo to highlight the issue)

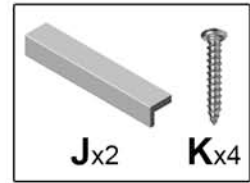
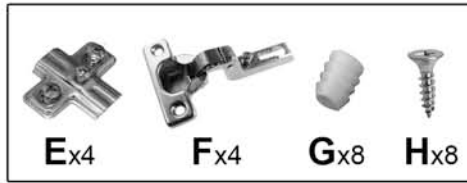
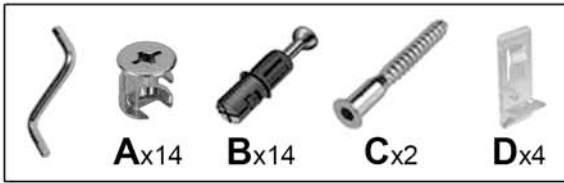
- |   |  |  |  |
|---|--|--|--|
| <input type="checkbox"/> Damaged Panel *<br>Damaged on delivery? Y / N          | <input type="checkbox"/> Broken glass *<br>Broken on delivery? Y / N             | <input type="checkbox"/> Wrongly drilled panel * | <input type="checkbox"/> Missing plastic runners |
| <input type="checkbox"/> Missing fittings<br>Whole pack or individual fittings? | <input type="checkbox"/> Damaged plastic runners *<br>Damaged on delivery? Y / N | <input type="checkbox"/> Glass doesn't fit *     | <input type="checkbox"/> Wrongly sized part *    |
| <input type="checkbox"/> Other missing part                                     | <input type="checkbox"/> Other (please specify) * _____                          |  |  |

Please detail the parts required, and the quantity below:

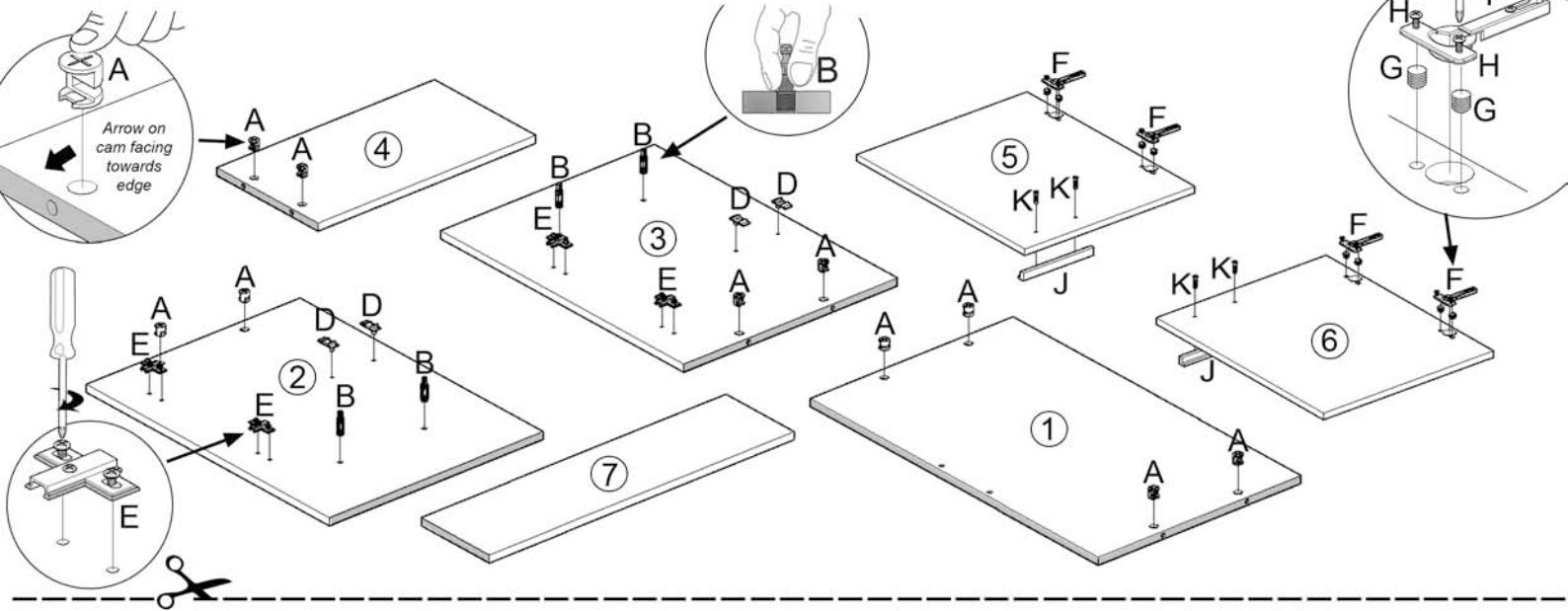
Item	Part	Quantity	Problem
Panel (example)	Back	1	Broken at top left hand corner
Fitting (example)	C	2	Missing from pack

Please send the following items with this form:

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- PHOTOS DETAILING THE PROBLEM** (unless parts are missing)



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 for more information



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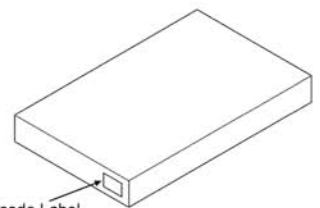
Product Code	
Batch Number	



Batch Number

Product Code

Barcode Label



### 2. PERSONAL DETAILS

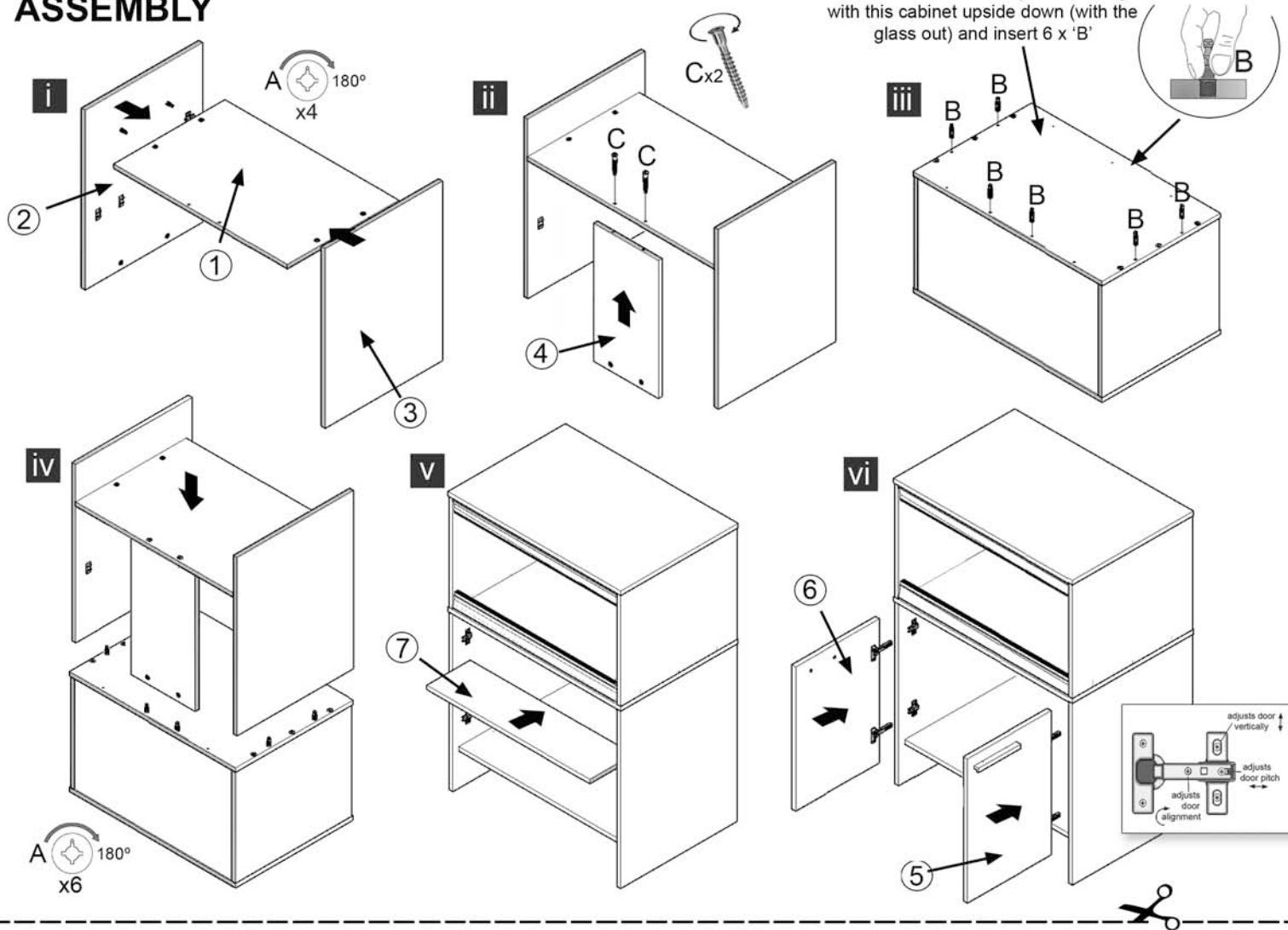
Name	
Company (if applicable)	
Telephone	
Email	
Delivery Address	
Postcode	

### 3. PURCHASE & DELIVERY INFORMATION

Date Purchased	
Where was the item purchased	

Please send a proof of purchase along with this form (keep the original safe and send a copy).

# ASSEMBLY



Turn the vivarium that you are using with this cabinet upside down (with the glass out) and insert 6 x 'B'

## 2 YEAR EXTENDED WARRANTY

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<b>Email</b>		<b>Place of Purchase</b>		
<b>Address</b>		<b>Stock Number</b> <i>(see edge of box)</i>		
<b>Age</b>	<input type="checkbox"/> 16-25 <input type="checkbox"/> 26-35 <input type="checkbox"/> 36-50 <input type="checkbox"/> 51-65 <input type="checkbox"/> 66+	<b>Reptiles Kept</b>		
<b>Product Purchased</b>		The standard and extended warranty covers for defective parts which have failed under normal use. We shall not replace parts that have been damaged by abnormal conditions or that which have been subjected to improper use. It is important that you seal your vivarium to prevent moisture entering into exposed chipboard. We will not replace parts that have been water damaged due to insufficient sealing. If not sealed correctly, this will invalidate the warranty.		
<b>Colour</b>				

Please send a proof of purchase along with this form (keep the original, send a copy).

How was your item delivered?  
 Collected by yourself  
 Delivered by a courier  
 Other (please specify) \_\_\_\_\_

**4. DETAILS OF PROBLEM**  
 What is the problem? (\* Please supply a photo to highlight the issue)

Damaged Panel \*                     
  Broken glass \*                     
  Wrongly drilled panel \*                     
  Missing plastic runners  
     Damaged on delivery? Y / N                     
     Broken on delivery? Y / N

Missing fittings                     
  Damaged plastic runners \*                     
  Glass doesn't fit \*                     
  Wrongly sized part \*  
     Whole pack or individual fittings?                     
     Damaged on delivery? Y / N

Other missing part                     
  Other (please specify) \* \_\_\_\_\_

Please detail the parts required, and the quantity below:

Item	Part	Quantity	Problem
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